

To: All Suppliers

From: Eagle Performance Plastics

Date: June 7, 2018

### **Supplier Performance Scoring – Delivery**

As an ISO 9001:2015 certified company, it is our responsibility to monitor and report our supplier's performance to them. Eagle has defined how you will be measured starting in July 2017. Supplier on time delivery will be measured and reported quarterly to each supplier by Eagle Performance Plastics. Eagle Performance Plastics suppliers shall commit to continuous improvement with their on-time delivery performance. Eagle Performance Plastics suppliers' performance may be used to direct improvement activities by the supplier, conduct supplier audits, and may drive future sourcing decisions.

Eagle Performance Plastics expectations are that products are delivered on time per the "Required In House Date as noted on our PO". These dates are determined by using the supplier's ship date commitment. On time shipping performance is calculated using the total number of lines purchased divided by the number of lines received on or before the required in house date.

### **Product Safety Expectation**

Eagle Performance Plastics suppliers must provide products, components, materials, and services that conform to specifications and are free from product safety hazards that would result in personal injury or death, adverse environmental impact, and/or property damage.

Material certifications are a requirement of Eagle Performance Plastics. This is noted on all POs and must be adhered to. All certifications can be sent directly to the following email address:

[ESPSupplierCerts@eagle-plastics.com](mailto:ESPSupplierCerts@eagle-plastics.com).

If a COC is not received with the order, the order will be considered late. The only exception to this would be if Eagle Performance Plastics has received prior notice and provided acknowledgment to the supplier.

### **Shipping and Handling**

Eagle Performance Plastics suppliers must pack, label, and protect product from damage, in a manner that is commercially reasonable, appropriate and suitable for a timely and safe delivery, which ensures that the products will not be damaged in transit.

Eagle Performance Plastics appreciates your help in continually improving our quality system.

Sincerely,

Sheri Lemmers

Quality & Continuous Improvement Manager

Cheryl Phillips

Purchasing & Inventory Control Coordinator